

We have determined that there is a way to clean the clicker which re-establishes the electrical contact in the circuit.

What you need to do is remove the clicker from the manikin (See attached). Once the clicker is out, stand it upright and you will see 3 small Phillip-head screws. Remove these screws and take the top off of the clicker. You will see a printed circuit board (PCB) with 2 metal dome switches on top of it. Using a small flat head screw driver (or some other small, flat device), lift the domes off of the PCB and sit aside. Now take an alcohol swab or a q-tip with some rubbing alcohol and clean the PCB. Allow to dry. Replace the domes careful to put them back in the correct orientation and replace the screws. Reassemble back into the manikin and it should work perfectly.